

Corporate Policy & Resources Committee Matters Arising Schedule

Purpose:

To consider progress on the matters arising from previous Corporate Policy & Resources Committee meetings.

Recommendation: That members note progress on the matters arising and request corrective action if necessary.

Status	Title	Action Required	Comments	Due Date	Allocated To
Black					
	The Customer First Programme	Minute extract 04/04/17, following presentation on Quality Customer Service. "A report would then be submitted to each Committee with a Chief Executive report. A report on the new procedure would be submitted to the July Corporate Policy and Resources Committee, and a workshop would be organised with Parish Councils."	<p>A brief and scope for this work will be considered by the Prosperous Communities Committee at their October meeting. Any financial implications emerging from that report will be brought through to Corporate Policy and Resources Committee for approval.</p> <p>IK updated committee saying that this would only come to CPR if there were any financial implications, so this action is to be closed.</p>	11/01/18	Mark Sturgess